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to help candidates prepare we ve compiled a list of the top 33 automotive service advisor interview questions and answers this guide aims to
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advisors are the people who work with customers to schedule service assess the work that needs to be done and provide an estimate of the
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list of automotive service manager interview questions and answers the interview for a service manager position in the automotive industry is
your opportunity to showcase your leadership technical wisdom and customer service skills below is a list of common questions an automotive
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use a larger drive size when a bolt or nut is too tight to loosen with the socket currently being used which is the safest solution using a parts washer which activity requires the use of nitrile gloves safety glasses and closed toe shoes which two safety items should always be worn in an automotive shop

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1 what do you think is the role of an automobile engineer in our company when interviewing for the position of an automobile engineer go through the job description minutely even for the same position responsibilities might be different in different companies when you know what the company expects from you framing the answer becomes easy

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updated december 27 2022 to get a job in the automotive industry you ll likely need to go through an interview to assess your skills and see if you re a good fit for the position preparing before an interview allows you to familiarize yourself with the process and practice your answers

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engage your team in the vision and planning process fostering a sense of ownership and commitment to the department s success by following these steps smith says service managers can

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1 make a great first impression automotive customers who come into your shop with car problems are typically not thrilled to be there they might be stressed frustrated or in a hurry to get their car back on the road put them at ease by greeting them with a smile and a friendly tone and ask them how you can help

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best practices for auto repair customer service Jan 19 2023

treat customers as partners one of the best ways to think of customers isn t as clients but as partners it will encourage you not only to be respectful but also to be considerate of your partner s needs for example always update your partner as the repairs progress if a job is taking longer than anticipated or you ve run into some

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